[**180972: VCCM\_6\_S#572280\_Enhancement: Change "Note Title" to**](https://clm.rational.oit.va.gov/qm/service/com.ibm.rqm.integration.service.IIntegrationService/resources/FtP%2B%28QM%29/executionscript/VCCM_6_S572280_Enhancement%3A__Change_Note_Title_to_Comment_Title)[**"Comment Title"**](https://clm.rational.oit.va.gov/qm/service/com.ibm.rqm.integration.service.IIntegrationService/resources/FtP%2B%28QM%29/executionscript/VCCM_6_S572280_Enhancement%3A__Change_Note_Title_to_Comment_Title)



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Originator: Pribyl, Brent (BAH) Owner:

Type: Manual

Test Data: Unassigned

Description: As a CRM User, I want CRM Notes to be renamed "Comments" so that I can differentiate between Progress Notes and CRM "Comments"

1. Replace "Note" with "Comment" when referencing a CRM Note. Applies to:
   1. Progress Note Form (Interaction and Request Notes Grid and applied CRM note text. See attached)
   2. Request Form (Comment Grid and applied CRM comment text)
2. Rename sub-header label from "NOTES" to "COMMENTS" on Interaction Form

# Summary

**Categories**

Function: Unassigned

Test Phase: Developer Test

# Formal Review

General Comments

**Manual Steps**

**Step 1**

**Execution Step**

Description\*

In the VCCM CRM application, log-in to the system as an FTP CCA/TAN/Pharmacy/PharmacyTech test user

Expected Results

The user is able to log-in as a FTP CCA/TAN/Pharmacy/PharmacyTech test user Comments

Validates

Attachments

**Step 2**

**Execution Step**

Description\*

Click on MVI Search from the USD ribbon

Expected Results

The user is directed to the MVI search page

Comments

Validates

Attachments

**Step 3**

**Execution Step**

Description\*

Search for a Veteran (by traits or EDIPI)

Test Veteran Record: George VCCMAlberts 333624237, 10/18/1974 Expected Results

Veteran record is retrieved from MVI. Comments

Validates

Attachments

**Step 4**

**Execution Step**

Description\*

Click on the test facility for the Veteran record

Expected Results

An interaction is generated along with Veteran Info and Medical Charts tabs Comments

Validates

Attachments

**Step 5**

**Execution Step**

Description\*

User populates the required fields on the Interaction form and verifies the "Note" section name has changed to "Comments" and then adds a Note in the "Comments" section of the Interaction form and makes First Call Resolution = No and clicks Save

Expected Results

The request form is generated and "Comments" section is displayed Comments

Validates

Attachments

**Step 6**

**Execution Step**

Description\*

On the Request form the user navigates to the "Comments" section (right below the summary on the top of the request form) and verifies the Interaction Comment is listed in the Comment grid and the field is automatically set to "Interaction Comment"

Expected Results

Interaction Comment is listed in the grid and it is automatically labeled as "Interaction Comment" Comments

Validates

Attachments

**Step 7**

**Execution Step**

Description\*

User applies the interaction comment to the Progress Notes and then fills out the required information for a workload/historical progress note then saves the progress note to Vista

Expected Results

Progress Note is saved to vista Comments

Validates

Attachments

**Step 8**

**Execution Step**

Description\*

User opens up the Progress Note form and verifies that "Note" has changed to "Comment" in the Interaction and Request Notes grid

Expected Results

All instances of the word "Note" have changed to "Comment" on the Progress Notes form Comments

Validates

Attachments

**Associated E-Signatures**

**Signed Action Signer Comment Additional Information**